




News



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**Kathryn A. Aiden, MA**, is President/CEO of Creative Solutions Unlimited, Inc.(CSU), a company founded in 1988 which specializes in clinical documentation software for the long-term care industry. Aiden earned a Master's degree in mathematics and has over 25 years experience in data processing and education. Her background includes teaching college programming and data processing courses, designing CEU computer courses for nursing professionals, providing on-site corporate computer training and custom programming, and writing software for managing clinical records and electronic transmittal of the MDS 2.0. Aiden actively supports long-term care professional organizations, speaking at conventions and district education. CSU's client base includes 50% of the NF/SNF facilities in Iowa. Aiden serves as Director of Education for The Learning Center.

**Mary Madison, RN, RAC-CT, CDP**, is Director of Clinical Software Support for Creative Solutions Unlimited, Inc., providing help desk support to users of nationally recognized clinical software packages. She has more than 34 years of clinical experience in acute and long-term care, including positions of Director of Nursing and Reviewer with the Iowa Foundation for Medical Care. Madison works directly with over half the long-term care facilities in the state of Iowa as well as facilities in six other states. She has developed continuing education programs for administrators, licensed nurses, social workers, and certified nursing assistants and has presented many educational programs to long-term care providers. Madison is a member of the American Association of Nurse Assessment Coordinators (AANAC) and is a Resident Assessment Coordinator, Certified. She is certified by the Iowa Department of Elder Affairs as a trainer of Iowa Dependent Adult Abuse for Mandatory Reporters. Madison is also a member of the National Council of Certified Dementia Practitioners and is a Certified Dementia Practitioner. Madison serves on the Advisory Board of The Learning Center.

**Martha Koch, MA**, is Vice President with Creative Solutions Unlimited, Inc. Koch earned her MA from California State University at Los Angeles. Since 1996, she has developed training curricula, written technical documentation, and contributed to the development of software for Creative Solutions Unlimited, Inc. She has presented numerous educational programs on the utilization of the company's software to healthcare providers in Iowa and across the country. Koch also serves as liaison with corporate clients, vendors, and industry associations and is a member of CSU's Product Management team.



**John Rooney** is Manager of Client Services at Creative Solutions Unlimited, Inc. He has worked with over half of the nursing facilities in the state of Iowa, providing installation of new systems, implementation of CSU software, telephone and web-based remote support services, along with troubleshooting Microsoft® networks, computer systems, and peripheral devices. Rooney also assists CSU clients with the addition of vertical modules to the Dextrosity® Suite software such as financials, Point of Care, and custom interfaces to third party systems.



**Nancy Adams, R.N., RAC-CT** is a Software Support Coordinator with Creative Solutions Unlimited, Inc. She has fifteen years' experience in long-term healthcare, specializing in assessments, care planning, and clinical documentation. Combined with her expertise are excellent critical thinking and communication skills, making Adams an integral part of CSU's Software Support department since 1998.

**Marilyn Wahlgren** is a Financial Product Specialist at Creative Solutions Unlimited, Inc. She provides software support and training to long-term care facilities utilizing integrated clinical and financial software. Wahlgren has 17 years of experience in long-term care business offices and has provided corporate training in multiple states. She has an accounting background and is experienced with Medicare and Medicaid billing. Ms. Wahlgren is also a member of CSU's Product Management team.



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