



EVENTS IN FLORIDA (2010)

If you know of any events occurring in the near or distant future and would like to let the hospice and palliative care community know about it, please call or e-mail info@floridahospices.org. Florida Hospices and Palliative Care is happy to keep our members informed on the events occurring in and around the state of Florida.

Title: *Free In-Service Power Points for Alzheimer's and Dementia Education*
Date: On-going until March 1, 2010
Location: At your computer
Provider: National Council of Certified Dementia Practitioners
Objective: Sign up and begin downloading the free educational tool kit offered by the NCCDP. The tool kit includes many free power point in-services. They include Power Point one hour in-service, hand out, post test and pre test. Again, all is free. This service will only be available until March 1 2010.
Registration & More Info: <http://www.nccdp.org/staff-education-week.htm>
[More Info](#)

Title: *Assess Patients' Quality of Care & IDG Care Five Part Webinar Series*
Date: Tuesday, January 26 - Thursday, January 28, 2010
 1:00pm – 3:00pm EST

With 2 "Connect to the Experts" Implementation Sessions

Wednesday, March 10, 2010 1:00pm – 2:00pm EST

Tuesday, May 4, 2010 1:00pm – 2:00pm EST

Provider: Suncoast Institute
Location: Webinar
Objective: Exclusive Webinar Delivered by Experts: Care Planning with the Missoula VITAS® Quality of Life Index

Tools You Can Use:

- Find out what is most important to patients.
- Focus IDG care planning with a quality of life tool.
- Guide IDG to most effective interventions.
- Document quality of life outcomes.
- Add a QAPI measure that meets new CoPs.
- Highlight the real difference hospice makes!

Registration & Info: To register now or for more information, please contact Debbie Turner at 877.523.4144, deborahturner@suncoastinstitute.org or www.suncoastinstitute.org

6 Contact Hours: N, NA, P, NH
Price: \$299.00 per web/phone connection for full three part webinar series

Contact Hour Fees: Free to primary site attendee, \$10.00 per additional attendee at the same site (web/phone connection).

Contact Hours: 6 Contact Hours will be provided via Suncoast Hospice for N - Nurses, NA - Nursing Assistants, P – Psychosocial Professionals (Marriage & Family Therapists, Mental Health Counselors, Licensed Clinical Social Workers) NH - Nursing Home Administrators through Florida Board provider #50-1994. Certificate of Attendance is available for all other attendees.

Title: *Falls Free webinar*
Date: February 2, 2010 - 3:00 - 4:00 PM
Provider: South Florida Fall Prevention Coalition and Miami Area Geriatric Education Center and West Palm Beach VA Healthcare System, Miani-Dade AHEC
Location: Webinar link
Objective: Join the South Florida Fall Prevention Coalition in an online webinar to learn more about “Falls Free: Promoting a National Falls Prevention Action Plan” and earn 1 continuing education unit.

Presenter:
Bonita Lynn Beattie, PT, MPT, MHA
VP, Injury Prevention
Center for Healthy Aging
National Council on Aging, Washington, DC

Registration & Info: FREE!!!
sffallprevention@gmail.com
and include **RSVP** in subject line to receive webinar info.

Title: *ELNEC Pediatric Palliative Program: Train the Trainer*
Date: February 4-5, 2010
Provider: Hope Hospice and Community Services
Location: 9470 HealthPark Circle, Fort Myers, FL 33908
Objective: The End-of-Life Nursing Education Consortium (ELNEC) provides nurses with essential training in palliative care, along with the knowledge and resources to share this content with other nursing colleagues in clinical and educational educational environments, in order to improve end-of-life care for children and their families.

Registration & Info: Registration fee \$475, deadline January 15, 2010
Contact Garry Pea at (239) 322-5326 or garry.pea@hopehospice.org

Title: *Music and Integrative Therapies Conference*
Date: February 5-7, 2010
Provider: Hospice of Palm Beach County
Location: Marriott Hotel and Conference Center - Downtown Palm Beach, FL
Objective: Music and Massage Therapists

Earn up to 21 CMTE/CEU credits in one weekend!
Select up to 3 courses, from a variety of topics that you've requested!

Exciting opportunities to network and join sessions with both music and massage therapists! Come enjoy West Palm Beach, Florida in our most beautiful season!

Hospice of Palm Beach County's **CMTE Spectacular!** is designed to offer a wide variety of specialty CMTE courses (Continuing Music Therapy Education) and CEU's (Continued Education Units for massage therapists), at a convenient venue and at an affordable price. Participants sign up for 1-3 courses throughout the weekend, some of which are designed for both music and massage therapists, and some that are specialized towards your field. All courses are approved for continuing education credits (CMTE credits approved by CBMT, CEU credits approved by the Florida Massage Therapy Board). Pay per course or at a reduced rate for the entire weekend!

Registration & Info: Only [\\$350 for the entire weekend](#), or register for sessions individually

[Marriott Hotel and Conference Center in Downtown West Palm Beach, Florida](#). Call the Marriott at 561-833-1234

Title: *MVI Clinical Leader Program*

Date: February 8 & 9 (8-5:30) and 10th (8-1:30)

Provider: Multi-View Incorporated Systems

Locations: Hope Hospice - 9470 Health Park Circle; Fort Myers, FL 33908

Objective:

Clinical managers training to be effective on the business side of hospice. 3 day intense training system designed to instill the mindset and technical competencies into motivated individuals that want to be super hospice Clinical Leaders. To pass the program, participants are expected to successfully answer 100% of the questions on the exam and demonstrate the attitudes and attributes of great leadership.

Participants will undergo a sequence of testing, evaluation, training and retesting until the subject matter is mastered.

The Mindset of an Effective Clinical Leader
The Measures and Metrics of Hospice Operations
What are Good Numbers
Scenario Analysis
Best Practices
MVI Tools

Registration & Info: www.multiviewinc.com Tough Training Programs

Title: *The Medicare Benefit Webinar*

Date: Tuesday, February 16, 2010, 1:00pm – 2:30pm EST
Provider: Suncoast Institute - Presenter: Diane Cox
Location: Webinar
Objective: Are you new to Hospice and want to understand the Hospice Medicare Benefit? This session introduces you to the basics of the Medicare Hospice Benefit.

- Identify important aspects of the Medicare Hospice Benefit
- Define common Hospice terms related to billing
- Describe the different bill types required for Hospice
- Identify the data required on the Notice of Election
- Calculate their reimbursement rates

Registration & More Info. <http://www.suncoastinstitute.org/store/Products/186-the-medicare-benefit-webinar.aspx>
 Price Options: \$89.00 per webinar web/phone connection

Title: *Hospice Administrator Certificate Program*
Date: Feb, 23-25, 2010
Provider: This is joint program of CAHSAH, The Corridor Group and National Association of Home Care and Hospice (NAHC) and supported by Florida Hospices and Palliative Care.
Location: The Swan and Dolphin Hotel in Buena Vista, Florida
Objective: New managers, senior managers and administrators with a specific focus on various experience levels.
 Attendees will advance their skills and knowledge base and strengthen their competencies to position their organization for success and help them integrate the complexities of quality, compliance, financial, and strategic performance

Registration & Info: **Five easy ways to register:**

1. By phone contact: (916) 641-5795 ext. 113
2. [On-line Registration](#)
3. E-mail: [CAHSAH](#)
4. By Fax: (916) 641-5881
5. By Mail: CAHSAH
 3780 Rosin Court, Suite 190
 Sacramento, CA 95834

Title: *FHPC Webinar: Professionally Polished: Business Etiquette Savvy for Today's Competitive Market*
Date: Tuesday, March 16, 2010 - 9:00 - 10:15 am EST
Location: Webinar
Provider: FHPC with faculty: Dallas Teague-Snider, Make Your Best Impressions
Objective: At the end of the workshop, participants will be able to:

Highlights & Objectives:

- Demonstrate how to handle every business situation with professional grace and confidence
- Know what is needed to be on the fast-track to promotion
- Know how to avoid common mistakes before they stop their career in its tracks

A 20 minute question and answer session will follow the 55 minute presentation.

About This Course...

In Professionally Polished, Teague-Snider steps outside the bounds of boring etiquette books and uses real-life blunders, both humorous and horrifying, to illustrate common mistakes and lessons-learned. Some will make you laugh out loud, others will make you cringe, but all

will entertain you as you learn what you need to know to recession-proof your career and get the professional edge that will make you an indispensable asset to your organization.

CONTINUING EDUCATION: 1.25 contact hours are available to attendees of this webinar

Registration & More Info:

Register at www.floridahospices.org

Title: *Webinar: "Peace at Last: Stories of Hope and Healing for Veterans and Their Families"*

Date: Tuesday, March 16, 2010 - 2:30 p.m. EST

Location: Webinar

Provider: Suncoast Institute: Deb Grassman

Objective: Join author Deborah Grassman on her journey of discovering the unique experiences of veterans as they near the end of life. Learn about the impact of stoicism, dangerous duty assignment, and PTSD on the process of peaceful dying. You will laugh. You will cry. You will be inspired.

Highlights & Objectives:

- Learn supportive interventions when providing end-of-life care to veterans
- Identify unique bereavement considerations for veteran's families
- Verbalize the value of creative arts and life review for veterans
- Understand the role of metaphor and ritual in providing therapeutic interventions

1.5 Contact Hours Per Webinar: N, NA, P, NH

Price Options: \$89.00 per webinar web/phone connection

Contact Hour Fees: Free to primary site attendee, \$10.00 per additional attendee at the same site (web/phone connection), per webinar.

Registration & More Info: <http://www.suncoastinstitute.org/Calendar.aspx>

\$89.00 per webinar web/phone connection

Title: *Webinar: "Basics of Hospice Billing" Webinar*

Date: Thursday, March 18, 1:00pm – 2:30pm

Location: Webinar

Provider: Suncoast Institute: Diane Cox

Objective: Ready to start billing for your Medicare Hospice services? This session will introduce you to the basics of billing for Medicare Hospice.

- Select the information required on a bill
- Define the hospice four levels of care
- Classify different bill types and when to use them
- Spot what occurrences and value codes are required on the bill and when to use these
- Recognize what revenue codes and HCPCS codes are required on a bill

Registration & More Info: <http://www.suncoastinstitute.org/store/Products/187-basics-of-hospice-billing-webinar.aspx>

\$89.00 per webinar web/phone connection

Title: *"Wounded Warriors" Webinar*

Date: Tuesday, April 6, 1:00pm – 2:30pm
Location: Webinar
Provider: Suncoast Institute: Deb Grassman
Objective: *Man's Search for Meaning*, written by Viktor Frankl, provides a map for successfully suffering trauma and hardship. A survivor of a German concentration camp, Frankl's work focuses on discovering meaning in suffering by growing into the spiritual dimension of self. Combat veterans sometimes find it difficult to come to terms with their impending death. Spiritual care is often needed to facilitate the at-one-ment process that brings peace. This is a powerful presentation you won't want to miss.

Highlights & Objectives:

Cover the essential elements in Viktor Frankl's conceptual framework r/t suffering

Highlight ways to provide non-religious, spiritual care

Learn ways for combat veterans to achieve self-forgiveness so at- one-ment can be achieved

Registration & More Info: <http://www.suncoastinstitute.org/Calendar.aspx>
 \$89.00 per webinar web/phone connection

Title: *"Beyond the Basics of Hospice Billing" Webinar*
Date: Tuesday, April 20, 1:00pm – 2:30pm
Location: Webinar
Provider: Suncoast Institute: Deb Grassman
Objective: Do you understand basic Hospice Billing but need to know more than the basics? This session takes you beyond the basics and helps you identify areas you need to know how to maximize payments and minimize loss to your agency.

Identify the correct bill types for late claims and adjustment claims

Learn when to bill a late claim or adjustment claim

Select codes required on an adjustment claim

Define RTP claim

Label and calculate Hospice Payment limitations

Registration & More Info: <http://www.suncoastinstitute.org/store/Products/189-beyond-the-basics-of-hospice-billing-webinar.aspx>
 \$89.00 per webinar web/phone connection

Title: *FHPC's 2010 Forum
 "Honoring the Dream, Facing the Challenge"*
Date: May 20-21, 2010
Provider: Florida Hospice and Palliative Care
Location: Rosen Centre Hotel - 9840 International Drive, Orlando, Florida 32819
Objective: Forum Goal and Objectives:
 FHPC's 25th Annual Forum, "Honoring the Dream, Facing the Challenge," will offer expert education to health care professionals and the latest information on best practices of hospice, palliative and end-of-life care.
 - Identify enduring values of hospice and palliative care.
 - Discuss changes in the regulatory, public policy and healthcare landscapes that impact hospice and palliative care.
 - Demonstrate methods of providing quality, evidence-based, ethical, effective and efficient hospice and palliative care.
 - Demonstrate methods of quality assessment and performance improvement.
 - Strengthen leadership skills.
 - Increase clinical knowledge and expertise to improve

patient care.

- Create outreach opportunities to engage individuals and organizations in activities that improve access to hospice and palliative care.

Registration & Info: [On-line Registration](#)
[Registration Brochure and Form](#)
[Hotel Reservations](#)

Title: *"Spiritual Care and Meaning" Webinar*

Date: Tuesday, June 1, 2010, 1:00pm – 2:30pm

Location: Webinar

Provider: Suncoast Institute: Deb Grassman

Objective: *Man's Search for Meaning*, written by Viktor Frankl, provides a map for successfully suffering trauma and hardship. A survivor of a German concentration camp, Frankl's work focuses on discovering meaning in suffering by growing into the spiritual dimension of self. Combat veterans sometimes find it difficult to come to terms with their impending death. Spiritual care is often needed to facilitate the at-one-ment process that brings peace. This is a powerful presentation you won't want to miss.

Highlights & Objectives:

Cover the essential elements in Viktor Frankl's conceptual framework r/t suffering

Highlight ways to provide non-religious, spiritual care

Learn ways for combat veterans to achieve self-forgiveness so at-one-ment can be achieved

1.5 Contact Hours Per Webinar: N, NA, P, NH

Price Options: \$89.00 per webinar web/phone connection

Contact Hour Fees: Free to primary site attendee, \$10.00 per additional attendee at the same site (web/phone connection), per webinar.

Registration & More Info: <http://www.suncoastinstitute.org/Calendar.aspx>
 \$89.00 per webinar web/phone connection

Title: *"Heroes Among Us" Webinar*

Date: Tuesday, July 6, 2010, 1:00pm – 2:30pm

Location: Webinar

Provider: Suncoast Institute: Deb Grassman

Objective: This is an exciting learning opportunity that presents age-old concepts in a new and refreshing way. You will learn concepts about the process of abiding, reckoning and beholding suffering so that suffering can be redeemed. The role of therapeutic letter-writing and forgiveness so that at-one-ment can occur will be explored. Techniques for penetrating stoicism so veterans can accomplish healing will be addressed. This an

Highlights & Objectives:

Identify at least 3 processes that support successful suffering

Describe the essential elements of abiding, reckoning and beholding

Discuss process of forgiveness and tools that facilitate at-one-ment

Verbalize and demonstrate use of letter-writing as a tool for dying healed

Registration & More Info: <http://www.suncoastinstitute.org/Calendar.aspx>
 \$89.00 per webinar web/phone connection

Title: *"Good Grief" Webinar*
Date: Tuesday, August 10, 2010 , 1:00pm – 2:30pm
Location: Webinar
Provider: Suncoast Institute: Deb Grassman
Objective: Highlights & Objectives:
 Classify 'normal' grief
 Discuss indicators of 'complicated' grief and interventions that respond
 Differentiate grief from depression
 Identify the fundamental role of rituals in facilitating grief recovery
 Gain understanding of the special grief recovery needs of veterans and their families
 1.5 Contact Hours Per Webinar: N, NA, P, NH
 Price Options: \$89.00 per webinar web/phone connection
 Contact Hour Fees: Free to primary site attendee, \$10.00 per additional attendee at the same site (web/phone connection), per webinar.

Registration & More Info: <http://www.suncoastinstitute.org/store/Products/184-good-grief-webinar.aspx>

Title: *"Prognostication: The Good, the Bad, the Irrelevant" Webinar*
Date: Tuesday, September 21, 2010 , 1:00pm – 2:30pm
Location: Webinar
Provider: Suncoast Institute: Deb Grassman
Objective: This presentation will provide information to Healthcare Providers on the value of providing prognoses to patients so End-of-life strategies can be developed. Provocative videos and thought-stimulating questions will inspire each participant to seek meaningful ways to incorporate the provision of prognoses in clinical practice.

Highlights & Objectives:
 Identify at least 4 barriers for providing prognosis
 Verbalize at least 3 reasons that the time preceding death is valuable
 Discuss the roles of overly optimistic and pessimistic prognoses
 Review research related to prognoses and its implications
 Communicate at least 2 tools for providing survival estimates
 Learn the essential End-of-Life Strategy for helping others prepare for death
 1.5 Contact Hours Per Webinar: N, NA, P, NH
 Price Options: \$89.00 per webinar web/phone connection
 Contact Hour Fees: Free to primary site attendee, \$10.00 per additional attendee at the same site (web/phone connection), per webinar.

Registration & More Info: <http://www.suncoastinstitute.org/Calendar.aspx>

ON-GOING SUPPORT OFFERED (2010)

Title: *TMH Clinical Pastoral Education*
Date: Offered Year Round
Provider: Tallahassee Memorial HealthCare
Location: Tallahassee Memorial Hospital in Tallahassee, Florida
Objective: The Clinical Pastoral Education (CPE) program provides an opportunity for ministers, seminarians and lay people to develop pastoral competency within a particular

pastoral setting. The CPE approach to training is based upon an "action-reflection" model of learning. Pastoral trainees function as ecumenical chaplains who provide pastoral care in assigned areas and use their experience in pastoral encounters as a basis for their learning.

Registration

& Info:

The cost of tuition is \$500 per unit. For additional information about CPE at Tallahassee Memorial Hospital or to receive an application, contact:
Pastoral Care Department
Administrative Coordinator
Tallahassee Memorial HealthCare
1300 Miccosukee Road
Tallahassee, FL 32308

Phone: (850) 431-HOPE (4673)
Fax: (850) 431-6402
E-Mail: john.galloway@tmh.org

Title: ***WUESTHOFF HOSPICE & PALLIATIVE CARE EXPANDED GRIEF SUPPORT SERVICES***

Date: Offered Year Round - Second Tuesday Monthly - Widows/Widowers Luncheon

Provider: Wuesthoff Hospice & Palliative Care

Location: Various - South Brevard County

Objective:

"Getting Together", a social luncheon group for widows and widowers has been added in the Barefoot Bay and Micco area. The new group will hold a monthly meeting on the second Tuesday of every month at 11:30am. The inaugural meeting is scheduled on January 12.

Wuesthoff Hospice & Palliative Care's grief support services and groups are offered as a service to all members of the community.

SAFE PLACE- Confidential grief support groups for adults, Survivors of Suicide; Brevard County's only suicide survivor grief support group and Camp Hope- a youth bereavement camp are also offered.

Wuesthoff Hospice & Palliative Care's Grief Support Specialists & Youth Specialist also provide individual support to those in need.

Registration & Info: For more information and a complete schedule of group meetings and services, call 321-253-2222.

Title: ***ADULT GRIEF SUPPORT GROUP MEETINGS AT WATERSONG***

Date: Beginning Tuesday, January 12 - Held 2nd and 4th Tuesday of each month
10:30 a.m. - 12:00 noon

Provider: Hospice of St. Francis

Location: Watersong Retirement Community in the Clubhouse - Viera, FL

Objective: Anyone who has lost a loved one and needs help coping with the loss is welcome. Private counseling sessions are also available by appointment. The service is free to any Brevard County resident.

Registration & Info: To register for the adult grief support group or arrange for a private counseling session, please call Vivian Vayer, BSW at 321-269-4240/ 866-269-4240 (toll free) x332 or e-mail: bereavement@hospiceofstfrancis.com.

www.hospiceofstfrancis.com

EVENTS NATIONWIDE (2010)

Title: *Palliative Care Leadership Centers™ (PCLC) Intensive, Customized Training and Yearlong Mentoring*
Date: See Below
Provider: Palliative Care Leadership Centers™ (PCLC)
Location: See Below
Objective: Palliative Care Leadership Centers™ (PCLC) are nine leading palliative care programs that provide intensive, customized training and yearlong mentoring for palliative care programs at every stage of development and growth. Learn more and enroll at www.capc.org/pclc
2010 training sessions are being held on the following dates:

Palliative Care Center of the Bluegrass – Lexington, KY

February 10-12
 March 10-12
 August 11-13
 October 6-8

University of Alabama at Birmingham – Birmingham, AL

April 12-14
 June 21-23
 September 13-15
 November 8-10

VCU Massey Cancer Center – Richmond, VA

March 15-16
 May 17-18
 September 20-21
 November 8-9

Registration & Info: Learn more and enroll at www.capc.org/pclc

Title: *Third Southeastern Health Planning Symposium*
Date: March 19, 2010 from 8:00 - 4:00
Location: The Westin Charlotte - 601 S. College Street; Charlotte, NC 28202
Objective: This Symposium is a forum for planners, regulators, lawyers, and judges to share ideas and perspectives about health planning and Certificate of Need laws and developments. Speakers from North Carolina, South Carolina, Georgia, Florida and Tennessee will discuss CON, licensure and other health planning developments in their respective States.

Registration & Info: [Registration Form](#)

The cost of the symposium is \$150 per participant. Checks should be made payable to K&L Gates LLP1 and, along with the completed registration form, mailed to: K&L Gates, P.O. Box 14210, Research Triangle Park, NC 27709-4210. More info email: healthsymposium@klgates.com

HOTEL ACCOMMODATIONS

Westin Charlotte - 601 S. College Street, Charlotte, NC 28202

HOTEL RESERVATIONS: 1.866.837.4148

To receive the group discount rate of \$159, you must mention you are with the Southeastern Health Planning Symposium. The reservation deadline for the group rate is February 26, 2010. Reservations after the cut-off date will be accepted at the hotel's discretion. Taxes are not included in the group rate, currently 16.25%. Rates are available 3 days prior and 3 days after the event

date, subject to availability. An early departure fee of \$75 will apply if a group attendee checks out prior to confirmed check out date. Parking is \$18.00 for overnight self parking and \$25.00 overnight for valet. The early bird special is \$6.00 per day if you park before 8:00 a.m.

Title: *HFA's 17th Annual Teleconference*
Date: March 24, 2010 which airs from 1:30 to 4 p.m. EST
Provider: Hospice Foundation of America (HFA)
Location: Teleconference
Objective: Cancer and End-of-Life Care
 HFA's 2010 topic, will address:
 -- how advances in cancer treatment have changed the role of hospice care in recent years
 -- care options related to cancer diagnoses, including hospice and palliative care
 -- loss and grief reactions for patients, families and professional caregivers
 -- psychosocial aspects of cancer for patients, families and professional caregivers
 -- pain management
 -- ethical issues related to the disease.

Who are the experts?

HFA's 2010 panel includes Yvette Colón, PhD, MSW, Director of Education & Support at American Pain Foundation; Malene Davis, MBA, CHPN, President & CEO at Capital Hospice; Kenneth J. Doka, PhD, MDiv, Professor of Gerontology at The College of New Rochelle and Senior Consultant to HFA; Richard Payne, MD, Director of the Duke Institute on Care at the End of Life; Sherry R Schachter, PhD, FT, Director Bereavement Services at Calvary Hospital/Hospice; and Brad Stuart, MD, Medical Director at Sutter VNA & Hospice.

Registration

& Info: [For more information, call 1-800-854-3402 or visit www.hospicefoundation.org](http://www.hospicefoundation.org)

EVENTS IN FLORIDA(2011)

NATIONWIDE EVENTS (2011)

www.FloridaHospices.org

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