

**Answer Key:**

1. **False** – Families often experience stress, frustration, and other emotional challenges.
2. **True** – Open-ended questions allow families to express their emotions and concerns.
3. **False** – Families should be provided with updates even if there is no change in condition.
4. **True** – Education nights help families learn about care strategies and dementia-related topics.
5. **True** – Support groups offer emotional and informational support to caregivers.
6. **True** – Activity supplies help enhance engagement between families and their loved ones.
7. **False** – Family ambassadors can provide support and guidance to newer caregivers.
8. **True** – Tip sheets help families personalize visits while considering regulatory requirements.
9. **False** – Support numbers should be available for families at all times, including after hours.
10. **True** – The Alzheimer's Association provides a 24-hour helpline (1-800-272-3900).